

Changes to Student Nutrition Services Procedures due to COVID-19

Contact Information

The Student Nutrition Services office is currently closed, but phone calls and emails continue to be answered. For assistance, please email SNS@BUSD.net or call:

- **408-923-1875** (general info; free/reduced applications; online application assistance; Spanish language)
- **408-923-1879** (free/reduced applications; refund requests; Vietnamese language)

Curbside Meals Available

Beginning on August 17th, curbside meals will be available for pick up 3 days/week from the parking lot of each school. Elementary schools will be open for pick up during their scheduled lunch break. Middle schools will be open for pick up starting 30 minutes before their scheduled lunch break. Meals will be distributed on **Mondays, Wednesdays, and Thursdays** only. As a convenience to families, meals for 2 days will be offered on Mondays and Thursdays. A breakfast meal will be offered with each lunch meal as an option. Current menus may be viewed [online](#).

Students do not have to be present in the car for meal pick-up; the parent/guardian must be able to provide student name/teacher for Elementary students or student ID card for Middle School students. For convenience, the parent/guardian of students in both Elementary and Middle School may pick up ALL their meals from the Middle School location. **PARENTS/GUARDIANS AND STUDENTS MUST WEAR FACE COVERINGS WHEN PICKING UP MEALS.**

All meals will be pre-packaged for safety. Most entrees will require re-heating at home. Please see [food safety guidelines](#). Food service staff have been trained to follow current food safety and social distancing protocols.

Payment

IMPORTANT UPDATE: Meals will be charged to student accounts according to current eligibility. The federal emergency waiver that previously allowed for free curbside meals has expired.

Prepayment for meals is encouraged so that curbside meal distribution may move quickly. Payment may be made [online](#) (\$2.49 service fee) or by check/cash collected curbside (no change provided).

Meal prices:

Elementary: Lunch \$3.00 (reduced price \$0.40); **Breakfast** \$2.00 (reduced price \$0.30)

Middle School: Lunch \$3.25 (reduced price \$0.40); **Breakfast** \$2.00 (reduced price \$0.30)

*Middle School students: please bring an **old student ID card** to curbside pick-up so that it may be scanned/charged. If you cannot find it, we will search for your name in the computer, but this will delay the pick-up process.

Free and Reduced Meal Applications

Applications for 2020-21 are now being processed. If an application for 2020-21 is not processed by September 11, 2020, the student will automatically return to Paid status and will need to pay full-price for meals.

A free and reduced meal packet was mailed to each household in late July. Families are encouraged to apply in order to receive meal benefits and/or to help their school(s) qualify for additional funding and programs.

- apply [online](#) for quickest processing
- completed paper applications may be mailed to:

**Student Nutrition Services
951 Piedmont Rd.
San Jose, CA 95132**

A drop-box is also available at this address for completed applications.

Result letters will be mailed home.

Families who receive a letter that states that their students were *directly certified* by the state for free or reduced meals DO NOT need to complete a free and reduced meal application for this school year.